About Frontline Stays

Frontline Stays began in April 2020 as a joint initiative of Airbnb, Inc. and the Philippine Disaster Resilience Foundation (PDRF) seeking to provide accommodation for medical professionals and healthcare workers so that they can safely stay close to their work during the pandemic. Aside from offering free and discounted places to stay in for frontline workers through its collaboration with Airbnb, PDRF has also expanded the program through the following private sector partners:

- Jefferies LLC
- Cartier Philanthropy
- Manila Water Foundation
- Turkey Commercial
- PepsiCo
- E. T. Villa Construction
- R.M. Salas Construction
- Alt Cladding, Inc
- Pacific Paint Phils. Inc

Frontline Stays by the Numbers

At a time when lockdowns in the country were at their strictest, Frontline Stays provided relief and support to many healthcare workers who were working around the clock in order to curb the spread of COVID-19. With no public transportation available many were resigned to walking to work or sleeping in vacant areas in their hospitals in order to render their duty fully. What's worst was that many faced discrimination and stigma from available accommodation due to their occupation as healthcare workers.

Stays were prioritized for hospitals and areas that were experiencing a surge in cases in their locality or were under strict lockdown measures.

In the latter months of this program, Stays also provided an alternate place for healthcare workers to isolate in order not to put their own family members at risk.
Frontline Stays Hospital Beneficiaries

National Capital Region
- The Medical City Ortigas
- Philippine Heart Center
- Philippine General Hospital
- National Kidney Transplant Institute
- Mega Ligtas COVID Center Pasig
- Ospital ng Maynila

Cebu City
- Vicente Sotto Memorial Medical Center
- Velez General Hospital
- Cebu City Medical Center

Iloilo City
- Western Visayas Medical Center

Bacolod City
- Corazon Montelibano Memorial Medical Center
Frontline Stays by the Numbers

- 926 frontliners supported
- 262 days of accommodation provided
- 310 disinfectant kits provided
- 5 bottles of disinfectant tablets
- 9 partner hotels
- 13 partner hospitals
- Php 6,568,930.50 in cash and in-kind donations (equivalent to USD 136,700)

Frontline Stays Partner Hotels

- Avitel Hotel
- Summit Circle Cebu
- Summit Galleria Cebu
- Haeinsa Condotel
- Go Hotels Bacolod
- Go Hotels Iloilo
- Go Hotels Ortigas
- Go Hotels Otis
- Privato Hotel Quezon City
Stories from Frontliners

"As a new healthcare worker, it was very challenging, especially when I was assigned in the COVID-19 Mother and Child Ward. But with the help of my supervisors, head nurses, and fellow HCW, I was able to do my job well. My most memorable part was when I witnessed a COVID-19 positive mother gave birth in normal delivery.

Thank you Frontline Stays Team and be safe as always."

Emerson Magno, Nurse
Corazon Locsin Montelibano Memorial Regional Hospital

"We have a tent for COVID-19 suspected patients in the ER and a COVID-19 ward for positive patients. The challenges we faced were the lack of PPEs like gloves and alcohol and the lack of personnel dormitories where they can stay to avoid the possibility of bringing the virus to their homes.

The Frontline Stays helped us in our scheduled duties because other personnel have acquired COVID-19 and must self-quarantine. We, who stayed in GH Otis, were the ones who took on their duties because we were near the area and had better rest because of GH Otis."

Melissa Roncales, Staff Nurse
Ospital ng Maynila
Messages of Appreciation

"A very big help for all the frontliners in sheltering us during those days when we were having a hard time going to work due to Modified Enhanced Community Quarantine.

Thank you very much for extending your very good heart to the frontliners of PGH. God bless you all!"

Carmencita Collins, Nurse IV
Philippine General Hospital

“Frontline Stays gave us a sense of comfort and a home-like environment. Before, I have to set up my own bed, bring my own foam in our quarters, and several of us were using the same toilet. We were not easily bored because the room has a TV and a fast internet connection.

Thank you so much for this opportunity for allowing us to have a comfortable place to stay in. I consider this offer as an appreciation for us, healthcare workers. God bless! Thank you!

Angel Rivera, Nurse 1
Vicente Sotto Memorial Medical Center
Messages of Appreciation

"I am so thankful for this opportunity, for prioritizing us during this time of the pandemic. By giving us a comfortable place to stay, our families also feel at peace knowing that we are safe. The program is of great help and its timing was perfect because we were able to avail of it during our mandatory quarantine. The level of comfort we experienced and the safety we felt was incomparable."

Jamaica Granada, Nurse 2
Corazon Locsin Montelibano Memorial Regional Hospital

"As a frontliner during this pandemic, performing different examinations to the patients has been very crucial and must be done professionally.

The stay helped relieve the tension and stress we, frontliners, have experienced. We were able to relax for some time after our shift."

Derika Andador, Medical Technician
Cebu City Medical Center
Stories from Frontline Stays Partners

“For our frontliners, we did our best to make them feel at home at our hotel. We converted one of our guest rooms into a common area pantry exclusive for our frontliners. We set-up a microwave, refrigerator, oven, and kettle where they can heat their meals similar to how they do it at home. We feel so much pride when we see them in uniforms knowing that they go to battle every day saving lives.

To our frontliners, you are our heroes! Thank you for everything you do! We pray that you are always safe and in good health.”

Angeli Umali, Operations Manager
Robinsons Hotels and Resorts

“The service culture of Robinsons Hotels and Resorts are happy to care for our guests, happy to care for our colleagues, happy to care for our owner, and happy to care for our community.

Helping the community is a culture of Robinsons Land Corporation where RHR is under.”

Raquel Reyes, Hotel Manager
Go Hotels Iloilo

Frontline Stays Team

Colleen Abesamis
Joy Lim
Maria Isabel Almenteros
Melissa Correa
Nikka Villanueva
Sidnie Villanueva

Jerica Chingcuangco (volunteer)
Maan Albano (volunteer)